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The ultimate football fanatic fans handbook!

Legal handbook for FIFA World Cup 2022
fans heading to Qatar



Football fans assemble!

The long-awaited event has finally arrived, the grand FIFA World Cup 2022 is all set to start on November 20th, 2022 in Qatar, UAE. We understand how excited you are (and so are we!) about heading to Qatar to watch the greatest event of the year but you also need to understand that visiting a foreign country requires you to follow some important but simple rules and regulations, which may have a significant impact on your safety and security.

It's obvious that something common in your country may not be allowed in another.

Right?

So, let this be your sign to ensure your safety, security, and compliance with the foreign rules while you enjoy the game there. This handbook is broken into two parts.

1 Rules you need to be aware of when entering Qatar

2 Rules you need to be aware of at the stadium

Astonishing Facts:

Do you know over 1.5 million people have applied for a FIFA world cup pass, which is half the population of Qatar and over 1.7 billion will be spent on this event?



Rules you need to be aware of when entering Qatar

- 1 Hayya cards
- 2 Entry procedures through Abu Samra border crossing
- 3 Visa on arrival
- 4 Travel insurance



Rules you need to be aware of at the stadium

- 1 Dress code
- 2 Covid-19
- 3 No public display of affection
- 4 Bringing drinks and beers
- 5 Gambling
- 6 FIFA event policy on tobacco
- 7 Drugs
- 8 Local laws and customs
- 9 LGBT
- 10 Transportation
- 11 Stolen Visa card or documents

Rules you need to be aware of when entering Qatar



1 Hayya cards

All ticket holders, including local and international fans, must obtain a Hayya card.

1.1 What is a Hayaa card?

Hayya card is your entry permit to the State of Qatar, your stadium access (along with your match ticket), and free public transport from November 1, 2022, to December 23, 2022. You will need a smartphone to obtain and access your Hayya card.

Note: All guests in your ticket application number will need their own Hayya card. If they are under 18, they can be registered as a dependent.

1.2 When to apply for a Hayya card?

Your application for Hayya cards can be submitted online via the Hayya to Qatar 22 mobile app or the FIFA World Cup Qatar 2022 website. If you do not hold a Hayya card at the time of arrival to Qatar, your entry is restricted to the airport only.

1.3 What documents are required to obtain a Hayya card?

1. Colour personal photo
2. Ticket application number
3. Passport copy
4. Emergency contact information

1.4 Where to apply for this Hayya card?

[Apply for Hayya](#)

1.5 How much time does it take for its approval?

It will normally take 3-5 days. To receive final approval on your Hayya card, you must confirm your accommodation plans via one of these steps:

[Book Accommodation](#)

- Stay with family or friends in Qatar. You will need to ask them to register as your host via Hayya.
- Register for a 24-hour Visit on Matchday via Hayya. You will receive an entry permit to the State of Qatar, valid for 24 hours from your arrival time.
- Confirm a booking on another accommodation platform via Hayya





2 Entry procedures through Abu Samra border crossing

To accommodate the increased number of entrants through the Abu Samra Border, the Qatar government has implemented several measures, such as comfortable tents to receive 4000 people per hour and an increased number of passport counters. These measures will remain in force from from 1st of November to 23rd of December 2022. Your entry procedure will depend on your categorisation.

2.1 Are you a citizen, resident, and GCC national with a Qatari ID card (cars with Qatari number plates)?

Your entry will be as per regular norms provided that:

- The vehicle carrying them shall have a Qatari number plate.
- A Hayya card is not compulsory.



2.2 Are you a fan with an exceptional entry permit?

You must have a vehicle entry permit approved through the Hayya platform. To obtain such a permit, you must fulfil the following conditions:

- A confirmed accommodation that is approved through the Hayya platform for a minimum of 5 nights (for the driver only).
- Submit a vehicle entry permit application through the official Hayya platform. If approved, an email with a link to obtain the vehicle insurance will be sent electronically.
- Upon completion of the insurance, the applicant must follow up on the platform within 24 hours to obtain the permit by paying a non-refundable fee of QR 5,000.
- There should be a minimum of three people in the vehicle and shall not exceed a maximum of six people; all of them must have a Hayya card.
- The vehicle entry permit can be used only once (not for multiple visits).
- These fans should not drive in the restricted areas announced in advance in the press conference on transport regulations in some areas and roads during the tournament.

[Read more Here](#)

A stylized graphic of the Qatar national flag, featuring a white background with a maroon serrated edge on the left side, set against a dark blue background.

Exceptional Entry Permit (EEP)

2.3 Are you only crossing the Border to attend one or more matches within 24 hours, One-day fan?

You can enter and exit without a prior hotel reservation in Qatar, provided that you fulfil the following conditions:

- Carry a Hayya card (one-day fan category).
- Pre-booking of a car parking lot at the border through the Hayya platform before arriving in Qatar.
- Parking is free for the first 24 hours from the time of entry.
- A service fee of QR 1,000 will be charged for the second day. If the vehicle has been parked for more than 48 hours from entry, the vehicle will be towed, and another QR 1,000 towing fee will be charged.
- Ride in Qatari buses from Abu Samra checkpoint to Doha Central Station (Al Messila) or to the Family and Friends Meet and Greet Area at Al Qalayel.
- The parking reservation service will be available from November 1, 2022 and can be accessed through the Hayya card.



2.4 Are you arriving via bus?

The following conditions are required for your entry:

- All passengers must carry a Hayya card.
- Reach the arrival lounge at the checkpoint to complete the entry procedures into Qatar.
- Take the Qatar buses from the border to Doha Central Station (Al Messila) or to the Family and Friends Meet and Greet Area outside the border at Al Qalayel.

2.5 Are you not a Hayya cardholder?

Your entry shall be restricted only through the airports.

- Apply for the permit through the Ministry of Interior website (www.moi.gov.qa).
- Applications will be reviewed and replied to within six hours. The permit will be sent to the applicant via email if the conditions are met.
- The permit can be used only once.



Note:

Entry for commercial trucks will be allowed through the Abu Samra border crossing between November 15, 2022, to December 22, 2022, from 11 pm to 6 am to ensure smooth entry for football fans.



3 Visa on arrival

Visa-on-arrival is a facility granted by Qatar to certain nationals to achieve their goal of advancing Qatar as a premium destination for tourists.

3.1 What is visa-on-arrival?

This visa on arrival will allow you to come to visit Qatar for 30 days, with the option of extending it if you would like to stay longer for an additional 30 days.

3.2 Who is it applicable for?

Only Indian, Pakistani, and Iranian passport holders are eligible to obtain a Visa-on-arrival.

3.3 How to avail the benefit of visa-on-arrival?

Make your hotel reservations for your entire stay in Qatar. This way you avail yourself of the benefit of obtaining a Visa on arrival.

3.4 Where to make such reservations?

[Book Here](#)



4 Travel Insurance and Health Insurance

The Qatari government has enacted Healthcare Services Law No. 22 of 2021 (the New Healthcare Insurance Law), which requires all non-Qatari nationals and visitors to Qatar to have private health insurance for their stay to receive basic medical services.

4.1 What type of Travel Insurance and Health Insurance should you buy?

Basic health insurance will be a prerequisite for obtaining any permit or visa. Foreign nationals without health insurance will not be able to obtain a new or renew an existing visa.

You can obtain Travel Insurance which would also cover your medical expense.

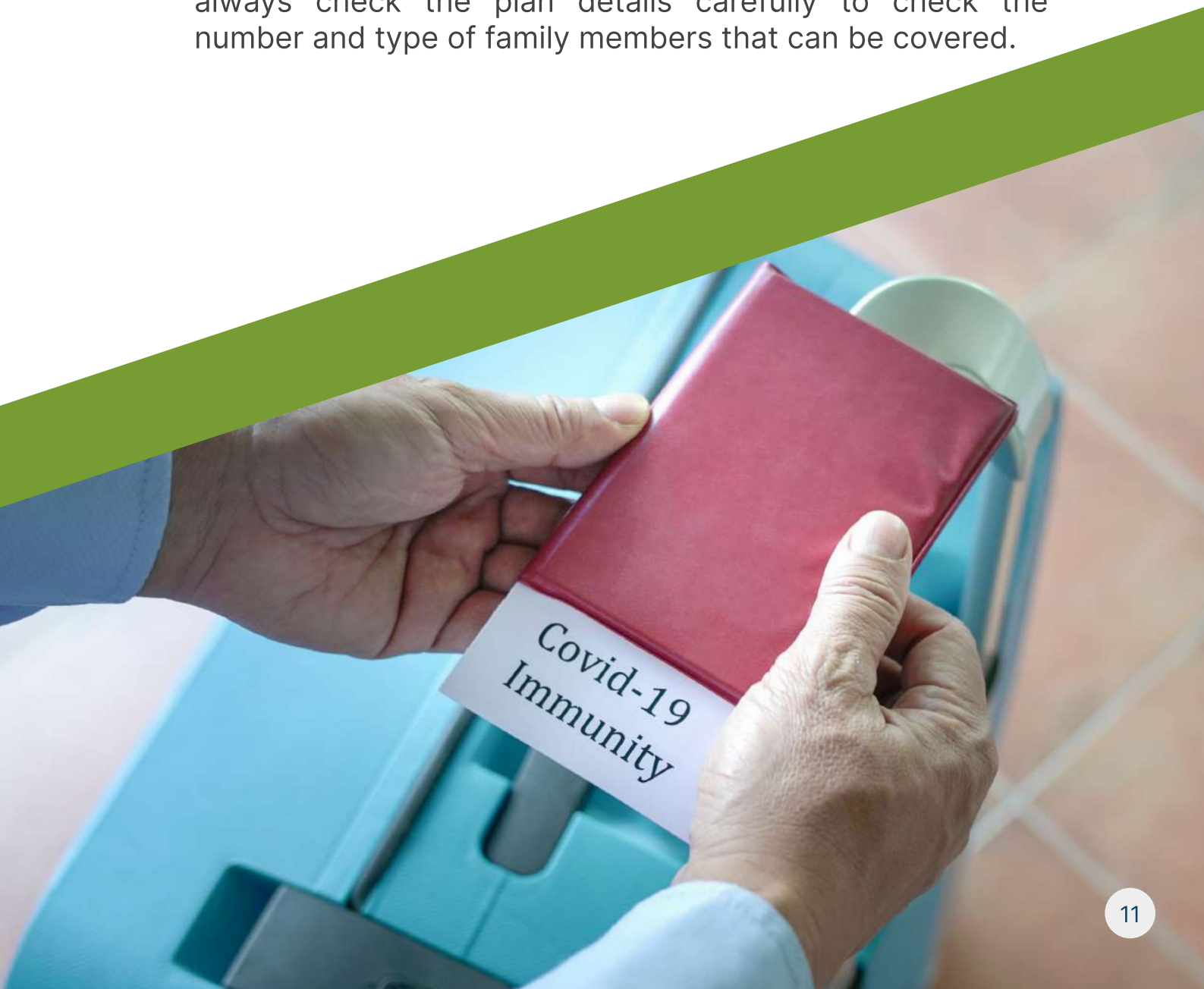
4.2 How much would it cost? Where and when to buy it?

Individuals may purchase a premium through one of the approved insurers in Qatar (at the cost of QAR 50 per month) or use their international insurance, provided that it will be covered by Qatar. However, like any other type, travel insurance is based on the chances of making a claim: the higher the risk, the higher the price. Prices will vary from insurer to insurer. There's no need to delay your purchase: you can buy your policy as soon as you've booked your trip.

4.3 Can you buy a group policy?

You can buy individual plans or a family policy, depending on what suits you best. However, if one person in your travelling group has a specific medical condition, or is travelling for a different period of time compared to the rest, then it's probably best to purchase a sole policy for them.

For the rest, a family travel insurance plan offers convenient and cost-effective coverage for multiple members of your family. A word of caution, though: typically, each Insurer has its definition of "family," so always check the plan details carefully to check the number and type of family members that can be covered.





5 Covid-19 Protocol

It is important for people displaying signs and symptoms of COVID-19 to get assessed to know their status and safely isolate themselves if they are confirmed to have CoronaVirus.

5.1 Where can you get yourself tested if you display signs and symptoms of COVID-19, and how much would it cost to get yourself tested in Qatar?

The Ministry of Public Health (MoPH) has endorsed using three types of tests for COVID-19:

1. PCR test
 - a. It is available at Private medical facilities and hospitals at the cost of QR160 per test.
2. Rapid Antigen Test at an authorised medical facility
 - a. It is available at Private medical facilities and hospitals at a cost of QR50 per test. The test results at private centres are usually delivered within 15 minutes.
 - b. It is also available at all 28 Primary Health Care Corporation (PHCC) health centres. The results will be sent to individuals via SMS within two hours of the test, and the results will be reflected in Ehteraz.
3. Rapid Antigen Self-Test at home - Rapid antigen self-tests are available in authorised pharmacies and Al Meera hypermarkets throughout Qatar. MoPH has set a maximum cost of QR35 per test.

5.2 What are the Quarantine policies in case you test positive?

Travellers who test positive for COVID-19 after arriving in Qatar must follow self-isolation measures as per the Covid-19 procedures in the State of Qatar and will be required to be isolated for seven days.



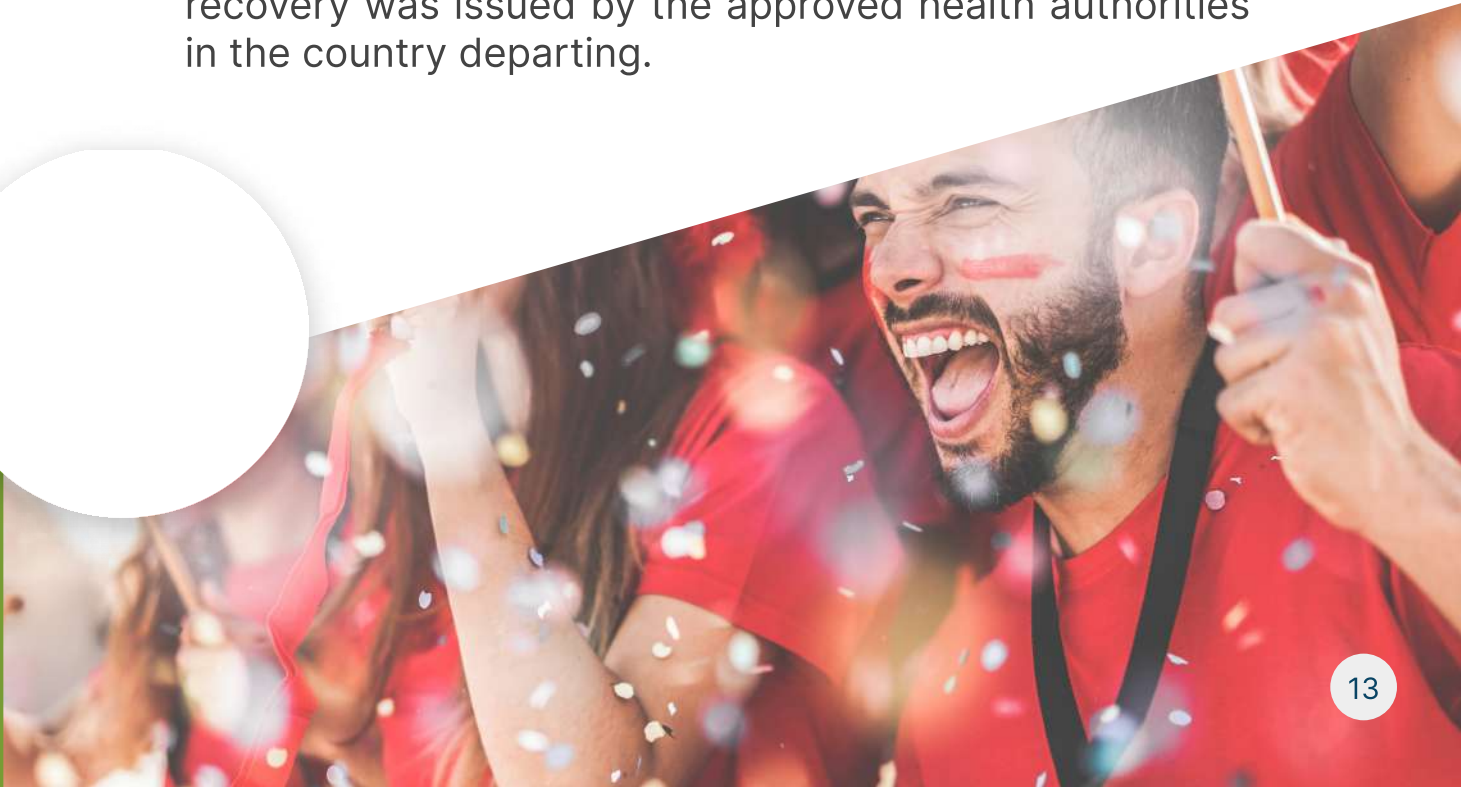
6 Ehteraz Portal

6.1 What is the Ehteraz Portal, and why do I need to register?

It is an official government mobile application that helps the Qatari government to verify health requirements and decide on quarantine or its exemption in advance.

6.2 What do I need to do to register on the Ehteraz Portal?

1. A copy of the passport for the Gulf nationals
2. A valid negative PCR test result from laboratories approved by the health authorities usually took 72 hours before arrival time.
3. For those who received the vaccine doses, a vaccination certificate was issued by the competent authorities in the country departing.
4. For those subject to hotel quarantine, hotel booking through the Discover Qatar website.
5. For those affected by COVID-19 and recovered within a period not exceeding twelve months, a certificate of recovery was issued by the approved health authorities in the country departing.





Rules to be taken care of at the stadium

1 Dress Code

Although the style of Qatari clothing has changed over the years, Qataris take pride in wearing their traditional clothes and are dressed with pride daily. Qatar is an Islamic country, and the people dress very traditionally. Respecting local norms could be one of the most significant challenges for the huge numbers visiting Qatar during the World Cup.

[Know Qatar Better](#)

1.1 What to wear in Qatar?

For men, the standard dress code is a shirt (long-sleeved), tie, and lightweight trousers.

For women, acceptable attire is dresses, trousers/skirts (below knee length), with a modest neckline and no less than half-sleeve.

Tshirts and a discreet covering of legs are desirable if you are in public places, other than beaches and pools.

1.2 What not to wear at the stadium in Qatar?

- Shorts that end above knee level.
- Sleeveless tops/tshirts are not recommended.
- Mini skirts.
- Tops that reveal too much chest.
- Shirts that expose too much skin.

Note:



Men with shorts (above knees) are not allowed to enter places like museums, state libraries, etc., so they might not be allowed to enter the stadium. Also, they cannot go without a shirt on the streets.

1.3 What other general guidelines should be kept in mind regarding the dress code?

- Shirts that expose the upper shoulder are not permitted in the stadium during World Cup matches. Still, entry into museums, the national library, or other places associated with the Qatar government will not be permitted.
- Foreigners wearing traditional Qatari attire must be respectful towards the same.
- The country has a conservative culture, and fans at all costs must avoid clothes that promote rude or controversial political views, religion, or any same kind of belief.
- Fans are advised to dress modestly with their shoulders covered.



2 Covid-19 (Health & Hygiene)

- People travelling to the tournament have to make sure that they have a travel insurance policy that will cover the trip and any planned activities.
- Private healthcare treatment is available in the stadium.
- A negative COVID-19 test is required to enter the country (even if vaccinated)
- Fans aged six and above must carry a negative PCR test result taken 48 hours before their departure to Qatar.
- Entry is also possible with the proof of a negative rapid antigen test, but it must be taken 24 hours before arriving in the country; self-tests are not permitted.
- Proof of vaccination is not required.

2.1 Is it necessary to get a Covid-19 test when a person has to enter Qatar?

Yes. It is necessary to get a Covid-19 report when you enter the country. Especially the ones who are visiting FIFA world cup, carrying a negative report (taken 24 hours before arriving in the stadium) is a must.



3 Gambling

- Betting and gambling are prohibited in Qatar. Therefore, the Government may take proper measures to prevent such activities by preventing access to external sites managed by foreign online agencies.
- According to the Qatar Penal Code, gambling is illegal; therefore, fans are prohibited from putting monetary bets on specific teams.

3.1 Is gambling legal in Qatar?

All forms of gambling are illegal in Qatar. Article 275- 276 of the Penal Code of Qatar makes gambling a crime nationwide.

3.2 What will be the consequences of betting privately or online?

It is provided that whoever places bets in private can be punished by a fine of up to 3000 riyals equivalent to \$823, and up to three months prison is also possible.





4 FIFA event policy on tobacco, prohibition of importation, purchase and use of e-cigarettes

4.1 Is tobacco banned in FIFA stadiums?

The FIFA policy prohibits and forbids all links with the tobacco industry in any form. It has banned tobacco advertising, promotion and sponsorship and all the sales of tobacco products or any related product within even sites are banned.

4.2 Are e-cigarettes banned in the stadium?

No smoking or vaping is permitted at FIFA World Cup 2022 stadiums. The only exceptions are outdoor smoking areas.

5 Drugs

5.1 Is it legal to consume drugs in Qatar?

Recreational drugs are illegal in Qatar.

5.2 What are the repercussions if one is found in possession, use or trafficking illegal drugs?

One can face long-term imprisonment and heavy fines followed by deportation.

5.3 What about fans taking regular medications?

If one is taking regular medications, they are advised to carry original packaging along with a doctor's prescription.



6 Drinks

- People entering the stadium should not be in possession of unauthorized alcohol or any intoxicating substance or drugs regulated by the authority of the stadium.
- The person must not be under the influence of alcohol or intoxicating substances or drugs. If found, they will not be granted entry into the stadium.
- Foreigners are not permitted to bring alcohol into Qatar.
- No alcohol is to be sold in the eight stadiums, but beer stands around the venue will open half an hour before the game and for one hour after.

6.1 Is it legal to drink alcohol in Qatar?

Yes, the consumption of alcohol bought from authorised suppliers is legal in Qatar. Furthermore, the legal age for drinking is 21.



7 Public Display of Affection

- The senior organisers have warned that public display of affection can be considered offensive even between a man and his wife or a same-sex couple.



8 Local Laws and Customs

- Qatar is an Islamic country that is clearly reflected by its local laws and customs. When you visit another country, it is expected that you respect their local traditions, laws and religions at all times and be sure of your actions not to offend anyone.
- There is a zero-tolerance policy for drug-related offences in Qatar. If you are carrying some medicines, they can be carried only in certain limited quantities and also with a signed prescription from your doctor/consultant and stamped by the hospital/surgery.
- Being drunk in public is an offence in Qatar. Drinking in public places can lead to 6 months in prison and a fine of up to QAR 30,000. The legal drinking age is 21, and serving outlets will ask for a valid photo ID.
- Swearing and making rude gestures to communicate is considered an obscene act, and offenders can be jailed and/ or deported. Take special care while dealing with officials.
- Importing substances like drugs, alcohol, pornography, pork products, religious books, electronic cigarettes and other similar products and DVDs will be examined and confiscated if required. Quantity and intention do not matter. Customs officials may seize and confiscate any such items found entering the country by any means, including in passengers' luggage or sent by post.
- Filming and photographing people or sites is a sensitive issue. Visitors attempting to film or photograph in sensitive areas have been arrested. Seek permission before doing any such activity.



- Journalists need to take permission from the Qatar News Agency (QNA) to film and photograph as part of their work and enter the country on a visiting press permit. A Permit will help clear customs at airports and other security checks.
- Right to privacy is strictly followed in Qatar. Posting content online that appears to insult, damage a person's reputation or is culturally insensitive will be considered a crime punishable under Qatar Law
- Financial crimes like committing fraud, cheque bounces, non-payment of bills can lead to imprisonment and, fine and deportation in Qatar. Bank accounts and your other assets may also be frozen.
- Unpaid loans or financial commitments will not let you leave Qatar as you won't be able to cancel your residence permit and banned from travelling out of Qatar until all debts are settled in full.





9 LGBTQ

9.1 What is the Legal position?

- In Qatar, the Penal Code mandates courts to apply Sharia law. As the International Gay, Lesbian, Bisexual, Trans and Intersex Association (ILGA) notes, using this provision, courts could impose the death penalty for consensual same-sex sexual acts if it is interpreted as a form of zina, which is considered "unlawful sexual intercourse" in Sharia law. [Read more Here](#)
- Article 285 of the Penal Code states that a man convicted of having sexual relations with a male over the age of 16 is subject to a sentence of up to seven years. The same penalty applies "to the male for his consent."
- Article 296 (3) criminalises the leading, instigating, or seducing of a male to commit sodomy and carries a sentence of up to three years.
- Article 298 criminalises "sodomy as a profession or for a living" with imprisonment for a term of up to ten years.
- In 2019, the chief executive of the FIFA World Cup Qatar 2022, Nasser al-Khater stated that transgender and gay fans would be welcomed at the tournament. He stressed that visitors would have to respect Qatari customs, stating that: Public display of affection is frowned upon, it's not part of our culture, but that goes across the board to everybody. Qatar is a conservative country, a modest country. Additionally, in May 2022, the Emir of Qatar, Sheikh Tamim bin Hamad alThani, stated Qatar welcomes "everybody, but we also expect and want people to respect our culture."



10 Transportation

10.1 What are your options to reach the stadium?

- Driving to the destination or halfway and taking public transport for the rest of the route to the destination
- Taking public transport like the metro, bus, tram, taxi, Uber, etc.
- We would highly recommend you take public transport due to heavy traffic, limited parking, tournament transport functioning, road closures, and diversions.

10.2 What do you need to know if you want to drive to the stadium and in Qatar?

- All drivers need to have a driving license, whether driving a car or two-wheelers. Driving without a license is a criminal offence.
- All drivers drive on the right-hand side of the road. Traffic signs are bilingual, in English and Arabic.
- Drivers must hold their license while driving and show it to the police officer on demand.
- The owner or possessor of the vehicle must not entrust its driving to a person who does not hold a driving license.
- It is not allowed to obtain more than one type of driving license.
- In case of loss or damage of a driving license, the licensee has to inform the Traffic Department at one of its nearest branches.

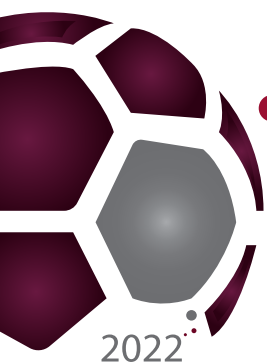
- Get a Driving License

10.3 What are the different license options available in Qatar for visitors?

- If you are **driving with a non-Qatari license**, you have the option to rent a car and have a valid license for at least 12 months. Availability of rental cars is low due to high demand so kindly pre-book it as soon as possible.
- Visitors or business visa holders can drive with the **license of their home country** for up to 15 days from the date of entry. They need to apply for a temporary Qatar driving license to extend this.
- If driving with a **GCC License**, you can drive for up to 3 months from the date of entry into the State of Qatar.
- If driving with an **International license**, visitors and business visa holders can drive for up to 6 months from entry into the State of Qatar.

10.4 What parking facility is provided at the tournament?

- Car parking will open 4 hours before the match begins and close 1.5 hours after the final whistle.
- Locals and residents are advised to arrive early to the stadium as parks will fill up fast.
- Car arrivals will be provided with an accessibility Vehicle Access Parking Pass (VAPP). Eligibility documents and license plates, if known, must be provided at the time of booking.
- VAPP must be displayed at the front window so that you can be directed to the correct parking area.



10.5 What are the different types of public transport available, and what related information do you need to have?

- The authorities have encouraged people to use public transport and taxis as congestion is likely due to crowds.
- You need to have a **Hayya card**. It will help you to enter the State of Qatar, access the stadiums, travel for free on public transport and enjoy a host of other benefits. Ticket holders can use this facility by using Hayya card and Hayya to Qatar 2022 app. This includes metro, tram, public buses and tournament bus services.
- **Metro and Rail:** All 37 stations at Doha Metro are fully wheelchair accessible, providing barrier-free entry to all fans having features like dedicated seating for people with limited mobility, spaces for wheelchair users, family areas, tactile paving for visually impaired people, guide dog allowances, level access boarding, etc.
- There are three **Tram systems:** Lusail Tram, which connects to the metro via Legtaifiya station from November 11 to December 20, providing extended services throughout the tournament; Education City Tram, which operates as Park and Rides for matches hosted by Education City Stadium; and Msheireb Tram connects Msheireb Metro Station to landmark locations within the area downtown.
- Out of the eight stadiums, five are **metro stations** open from 6:00 am to 3:00 am every day, apart from Fridays, on which the timings will be from 9:00 am.



- **Karwa Bus Service** is an extensive network across the central and greater Doha area. One can buy a smart card before November 10 from vending machines at Doha Bus Station, Hamad International Airport, some supermarkets, or from bus drivers upon boarding.
- **Taxi, Uber, Careem:** Karwa taxis run 24/7. One can pay by cash, bank card, or mobile payment. They can be pre-booked via Hayya to Qatar 2022 app, the Karwa Taxi app, or by calling (+974) 800 8294 toll-free or hailed from the street. These taxis can accommodate people with disabilities and/ or limited mobility. To book, call Mowasalat directly at (+974) 4458 8888, providing advance notice.
- Driving on restricted roads will attract a fine of 500 riyals.



11 Stolen Visa card and documents

11.1 How to apply for a Qatar Visa?

- Working hours of the embassies of Qatar are from 9:30 am to 12:30 pm, Monday to Friday. Submission and collection of documents can be done at that time only.
- One can get a Qatar Visa application form, complete it with the necessary information and submit it at the embassy.
- Mode of payment can be Visa, Master Card, Maestro, e-cash, Visa-electron, money orders and cheques specially made for paying for a visa. Personal cheque or cash is not allowed.
- No express service is provided for Visa requests to the embassy, and no additional fee is required to be paid other than initial official ones.
- One can't submit one company cheque for multiple visa applications. Each visa is submitted along with its money order or company cheque.

11.2 Do you need to renew your Qatar e-Visa if your passport has changed or expired?

- The passport should be valid for 6 months from arrival to get an online Visa.
- If you have renewed your passport due to expired, lost or stolen or change of information on it, then you will have to apply for a new Qatar e-Visa.





11.3 What to do if you lose any documents?

- If you have lost any documents like Passport, Visa, ID Card or any other important document, then kindly inform the nearest police station or the CEID and obtain a copy of the FIR.
- Inform the embassy without delay.
- If you do not inform the police and embassy, you will be liable for any misuse of your document.

11.4 How to apply for a duplicate passport?

- In case of damaged/lost passports (unless habitual losers), provided your original passport was issued at the Indian Embassy in Doha, you can get a passport in about 10 days.
- You can apply for a duplicate passport with the documents. If your passport gets damaged, you can get it replaced.
- If you have made an application for a duplicate passport in place of a passport which was originally issued at some other passport office, it can take up to 45 days.
- A duplicate passport would not be issued for second loss or damage unless some adequate circumstances had occurred. Habitual losers are denied renewal of passport facility.
- All duplicate passports issued against lost/damaged passports will be submitted for police verification.
- The procedure for the application of a duplicate Visa and Passport is the same as for the application of the Original.



If any legal issues arise while your trip to Qatar, you can ask them for FREE on the LegaMart platform, and get the answers you need from our 1200+ lawyers across 125 different countries!

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